



# QUALITY AND ENVIRONMENTAL POLICY

## MP LIFTS

**MP LIFTS** is a Spanish company, with multinational presence, dedicated to the design, manufacture, sale, installation and maintenance of Lifts and Escalators, applying and maintaining a Quality Management System since more than 20 years. Aware of the value and respect to our environment and, as the main value of its culture is the ongoing pursuit of Excellence in Management, all the actions to be applied to Quality and Environment will be taken into account, in order to get an Integrated System of Quality and Environment Management.

For this purpose, the General Management is responsible and undertakes to establish this integrated system and the guidelines to be followed by all company members will be the following ones:

- Prevention of damage and deterioration of health and environment with the goal of zero accidents, Environmental protection and preservation, and reduction and control of environmental impacts from our activities and products.
- Compliance with technical and quality requirements from the very beginning, under the legislation in force, as well as requirements and expectation of customer.
- Continuous improvement of our products and processes, and excellence in management as a basis of our competitiveness.
- and satisfaction of our customers.

**MP LIFTS** undertakes for this purpose to maintain an Integrated System of Quality and Environment Management, based on standards ISO 9001 and ISO 14001, focused to:

✓ Fulfilling all the legal and regulatory requirements with regard to environmental issues and all those where the provision of our services is involved, as well as respecting other agreements entered into by the organisation or required by our customers and/or stakeholders, by promoting and demanding their compliance among our suppliers and subcontractors.

✓ Preventing pollution by means of our environmental aims and objectives, through optimising human and material resources, and minimising the generation of waste.

✓ Identifying, assessing and managing the security risks in our activity, by ensuring the maximum **level of protection and security of workers**.

✓ Setting objectives, to plan and carry out to plan and to track their operations, under el the model of process management through **continuous improvement** of the effectiveness of the management systems in place, through incident analyse and inventory of Black Spots, by considering problem prevention as a priority.

✓ Encouraging a **culture of excellence in quality**, environment and security and health, and providing the required **training, information and awareness** of all your staff for the proper performance of their duties.

✓ Adapting our products and services to current and future needs of our customers, by incorporating the best **available and feasible** technologies.

✓ **Continuously improving** the Integrated Quality – Environmental System defined within the Organisation, to help in efficiency improvement of all our operations minimising the environmental impact.

✓ Promoting **customer-orientation**, by considering his full satisfaction and loyalty. The customer must feel that our product is the best option, with products which offer quality, complete range and competitiveness.

**MP LIFTS** undertakes to compliance with 2014/33/UE Directive relating to lifts to apply the following conformity assessment procedures for lifts and safety components:

✓ Article 16 a) iii) conformity to type based on production quality assurance for lifts set out in Annex XII (Module D), for lifts that are designed and manufactured in accordance with a model lift that has undergone an EU-type examination set in Annex IV, Part B (Module B).

✓ Article 16 b) iii) Conformity to type based on production quality assurance for lifts set out in Annex XII (Module D), for lifts that are designed and manufactured under a quality system approved in accordance with Annex XI (Module H1).



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✓ Article 16 d) conformity based on full quality assurance plus design examination for lifts as set out in Annex XI (Module H1)

✓ Article 15 c) conformity based on full quality assurance set out in Annex VII (Module H). For uncontrolled movements of the car (UCM Systems)

✓ Article 15 b) the model of the safety components for lifts shall be submitted for examination in conformity with the EU-type examination certificate set out in the Annex IV, part A, and the conformity to type based on product quality assurance for safety components for lifts according to the Annex VI (Module E). For the rest of the safety components.

The compliance of this policy is demandable in all the activities and companies of the organisation, in all the countries where it carries out its operations, and it is led by **MP LIFTS'** Management. All stakeholders are aware of it, comply with it and spread it within the scope of their professional activities.

GENERALMANAGEMENT  
DATE AND SIGNATURE

Eugenio Barroso García  
27/04/2018