



Personalised customer service

We are always here for you, 24 hours/day, 365 days/year

 21 312 07 01

Do not hesitate to contact us, a specialized engineer who will be able to help you with any questions will be available to you.



Lift Maintenance

We are a lift and escalator company which offers solutions for moving people and loads within buildings and other urban spaces.

We contribute towards improving people's quality of life and wellbeing.

As an organization, we follow our principles and values and apply them throughout our area of work:

- ✓ Closeness.
- ✓ Integrity.
- ✓ Security.
- ✓ Innovation.
- ✓ Excellence.

We remove barriers and meet mobility needs in buildings.

- ✓ International family business.
- ✓ Based in Seville (Spain).
- ✓ With 25 years of history.
- ✓ With business links in more than 100 countries on 5 continents.
- ✓ More than 120,000 lifts installed.
- ✓ More than 10 million users/day.



” **We always adapt to requirements and offer customized maintenance and modernization solutions**

Service based on closeness

- ✓ SECURITY
- ✓ FLEXIBILITY
- ✓ AGILITY IN SOLUTIONS
- ✓ EFFICIENT DELIVERY

We enjoy working, providing our clients with a service based on CLOSNESS, and offering them a wide range of RELIABLE products.



MP lifts and escalators are supplied with a maintenance service which provides PERIODICAL SAFETY CHECKS and responds efficiently to our clients' needs.

A new standard of operation

✓ TRANSPARENT SERVICE

Clear contracts.

I know what I am signing, and I don't feel trapped in my contract.
Honest information about the condition of the lift.
I know what condition my lift is in, and how well it works.



✓ CONNECTED LIFTS

Digital Service

Improve the availability of the lifts.
Is a remote maintenance solution, designed to optimize lift performance. Connect your lift to an intelligent platform which enables remote monitoring.



✓ MULTI-BRAND SERVICE

Knowledge of different lift operations, regardless of the technology used, is a priority.

MP Lifts has various SIMULATORS for the main lift operations available on the market in the labs at our headquarters in Seville.

MP Lifts has a network of maintenance engineers who have extensive experience of all brands, and offers an excellent service at a competitive price.

✓ REPAIRS

Via MP Lifts School, MP Lifts offers lift training courses on a permanent basis, in order to ensure that the area maintenance engineer is trained in both MP's own products and other brands.

Both the level of professionalization and the verification methods guarantee repairs to damaged electrical circuits, thus improving our capacity for service.

The most important spare parts for the most common market brands are available from the ServiCenter online shop.

Portfolio of services

✓ PREVENTATIVE MAINTENANCE IN ACCORDANCE WITH REGULATIONS.

We prevent breakdowns and extend the service life of the lift.

✓ CORRECTIVE MAINTENANCE.

We repair any lift incidents quickly and efficiently.

✓ 24 HOUR SERVICE/TELECONTROL

We provide clients with a telephone support service for the resolution of incidents.

✓ WE OFFER OTHER SERVICES.

- Specific training for the person responsible for the installation.
- Quality, Security, and Occupational Risk Prevention Audits.
- Security Control Programs.
- Flexible working hours.
- Extended technical service (24 hours/day, 365 days/year).
- Technical assistance for statutory inspections (OCA).

